

Job Position:

E & E Internship

E & E Technician

Job Scope:

- Able to interpret, understand electronic circuit diagram & assemble/install components according to settings.
- Set up, test and operate instrumentation and electronic devices that are used in Music Instruments.
- Provide skilled repairs, overhauls, adjustments & preventive maintenance services to assigned class of musical instruments and related equipment.
- Responsible for maintaining a high level of professionalism with clients and working to establish a positive rapport with every call; Take extra mile to engage customers.
- Handle customer's inquiries from all channels (Phone Calls, Social Media, Website Chat Panel).
- Identifying & assessing customer's needs to achieve customer satisfaction

Job Requirement:

- Interest in music.
- An ear for tuning.
- Independent with persuasive interpersonal skills and results-driven.
- Exhibit strong negotiation and problem-solving skills.
- Good written and verbal communication skills.
- Fluent in Bahasa Malaysia and English.